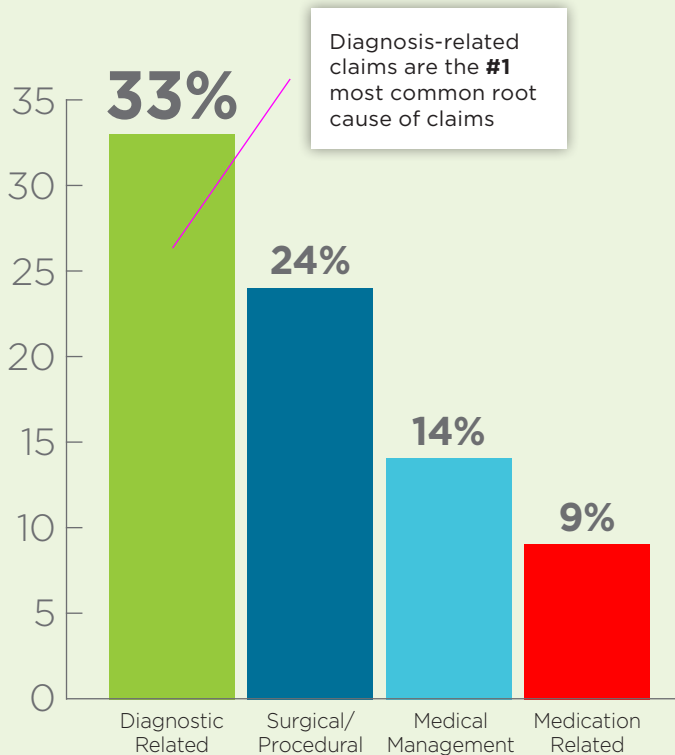


Coverys Report¹

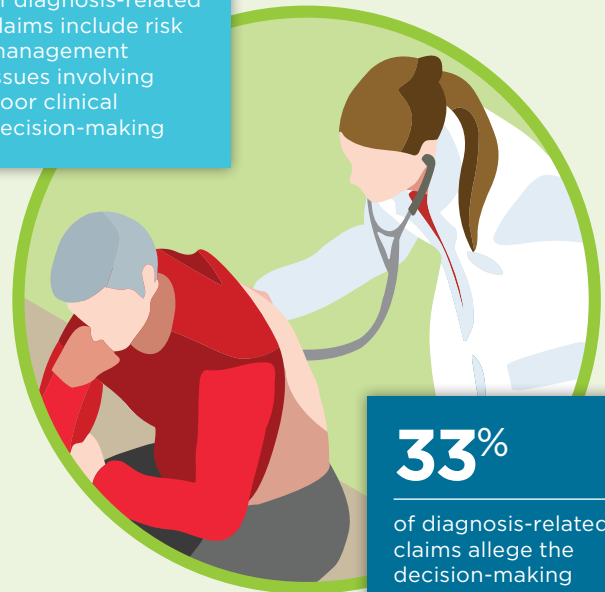
DIAGNOSTIC ACCURACY: ROOM FOR IMPROVEMENT



Diagnosis-related claims are the **#1** most common root cause of claims

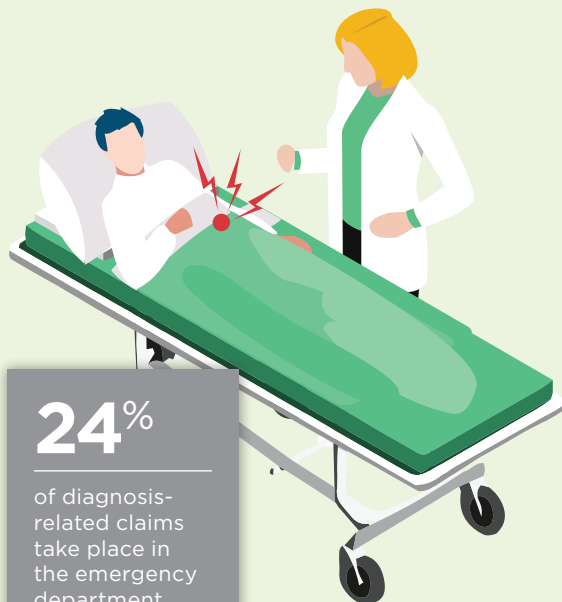
53%

of diagnosis-related claims include risk management issues involving poor clinical decision-making



33%

of diagnosis-related claims allege the decision-making breakdown was a result of a failure during patient evaluation



24%

of diagnosis-related claims take place in the emergency department and urgent care facilities



36%

of diagnosis-related claims stem from outpatient locations

RECOMMENDATIONS

- Use technology and decision-support tools
- Document any uncertainty in the EHR
- Remember that communication is at the root of diagnostic accuracy

Reference: 1. Hanscom R, Small M, Lambrecht, A. Diagnostic Accuracy: Room for Improvement. Coverys website. https://coverys.com/PDFs/Coverys_Diagnostic_Accuracy_Report.aspx. Published March 2018. Accessed April 11, 2018.