Diagnostic errors are one of the most serious problems plaguing the health care system today. These errors are harming patients and putting physicians and institutions at financial risk. The most common reason for these malpractice claims is having a narrow diagnostic focus, a problem that can be alleviated by utilizing diagnostic decision support systems. Such tools can reduce claims and payouts, which cost on average over $300,000 in indemnity payments. Hospitals, emergency rooms, and clinics are not immune to these costly and harmful mistakes.

"Improving the diagnostic process is not only possible, but it also represents a moral, professional, and public health imperative." - Institute of Medicine Sept 2015